



Important Announcement

Dear Valued Customer,

AXA AFFIN Life Insurance will be operating as usual under essential services category as mentioned in the Restricted Movement Order issued by the Government.

Consistent with the sentiment of the order, we urge customers to get in touch with us via the following points of contact:

(Operating Hours: Mon-Thu from 8:30am to 4.45pm, Fri from 8:30am to 3:45pm)

Customer Care Hotline: 1 300 88 1616

Email: customer.care@axa-life.com.my

For self-service option / checking of policy: MyAXA Customer Portal (www.myaxa.com.my)

Contact your AXA AFFIN Life Insurance Servicing Agents

AXA AFFIN Insurance Facebook Page Inbox (www.facebook.com/myaxaaffin)

COVID-19 Assistance Hotline: 1 300 80 0020 (24 hours assistance)

We seek your kind patience during this period should there be a delay in our response(s) to your queries as we strive to do our best to serve you in light of this situation.

Thank you for your understanding. Together as a nation, know we can fight this together!